

Top-Quality Products and SIX SIGMA Ensure Customer Satisfaction

High-quality can be defined and judged by:

- Delivery consistency
- Delivery time
- Stock
- Tendering time
- Response time
- Fault rate
- Reject rate
- Rework
- Waste
- Order processing time
- Quality costs
- etc.

Our goal:

To slash one million possible faults to 3.4 with the help of SIX SIGMA



SIX SIGMA stands for the process of rethinking and radically changing a company's conventional business conduct. However, **SIX SIGMA** is not just any old "improvement scheme" but rather a new company philosophy with the aim of steadily enhancing the quality, reducing faults, variations and tolerances, extending the market shares and increasing customers' satisfaction.

SIX SIGMA was introduced in the SIEBE group in 1996. Today more than 200 employees worldwide are working on 1300 projects to further improve standards. GESTRA have trained 5 employees to become Black Belts, who have already successfully completed 30 projects. Two more employees are at present undergoing a four-month training programme. Furthermore, 10 % of all employees working on basic projects are Green Belts.

Do you want to learn more about our new quality standards? Please contact us for more information.

Interested?

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GESTRA is a global leader in the design and production of valves and control systems for heat and process fluid control. Being a member of the Invensys group, we are capable of offering our customers complete and intelligent solutions engineered to function with maximum reliability.

Our products and services have many practical applications and are employed where

- steam is generated, distributed or used

- fluids flow
- energy saving is possible
- environmental protection and safety-oriented control systems are needed.

Visit us at <http://www.gestra.de> or

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